**October 2012 Goodwin College and School of Education Ticketing System Report**

**Compiled by:**

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**11/13/12**

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| OS count: | Windows 7 | 39 |
|  | Windows XP | 7 |
|  | Windows Vista | 3 |
|  | Macintosh | 14 |
|  | Linux | 1 |
|  | iPhone | 2 |

|  |  |  |
| --- | --- | --- |
| Browser Count: | Mozilla Firefox | 22 |
|  | Internet Explorer 9 | 11 |
|  | Chrome | 21 |
|  | Internet Explorer 8 | 12 |

|  |  |  |
| --- | --- | --- |
| Topic Count: | Cannot View Presentation | 29 |
|  | Broken Link | 4 |
|  | Other | 20 |
|  | Email | 4 |
|  | General Blackboard Learn | 9 |

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| --- | --- | --- |
| College Count: | SoTAPS | 39 |
|  | SoE | 25 |